

## PHOAC PAYMENT OPTIONS

### Direct debit using the FSC portal

There is a processing fee of \$2.95 for eCheck and 4% for debit or credit. For assistance, please contact FRONTSTEPS Resident Support at (720) 739-2899 or [residentpayments@frontsteps.com](mailto:residentpayments@frontsteps.com)

### Recurring online payments with Alliance Association Bank using eCheck

<https://pay.allianceassociationbank.com/Home>

For assistance, please call (844) 739-2331 or email [payments@allianceassociationbank.com](mailto:payments@allianceassociationbank.com).

Please have the following information ready (you will also need this to make or set up payment):

Management ID (7188)

Three-Digit Association ID

Ten-Digit HOA Account Number

These numbers can be found at the very bottom of your billing statement (omit the preceding zeros).

**Ex: 7188 000XXX 00000XXXXXXXXXX**

Mgmt ID

Assoc ID

Account number

### Recurring bill pay/web pay through your personal bank of choice

When setting this up, please use:

<Name of your HOA>

c/o PHOAC

PO Box 93153

Las Vegas, NV 89193-3153

\* Please include your ten-digit HOA account number in the memo field

\* Due to USPS delays, we strongly suggest electronic payments vs payments that will issue a check.

### Non-recurring online payments using eCheck (no charge), debit (\$5.00 fee) or credit (3% fee)

To make an online payment: <https://pay.allianceassociationbank.com/Home>

You will need the three IDs (above) to make a payment.

### Personal check, money order, or cashier's check

Please make payable to:

<Name of your HOA>

c/o PHOAC

PO Box 93153

Las Vegas, NV 89193-3153

\* Please include your ten-digit HOA account number in the memo field (or include the remittance with your payment).

### \*\*\*Per your HOA's collection policy\*\*\*

Payment is due on the 1st of each month. Payments must be *received* and *posted* by or before your HOA's "delinquent after" date, per your CC&Rs. Bank processing time and online payments usually take one full business day to post. Credit card payments can take up to five business days to post. There is **not** an additional grace period for weekends, holidays, mail delays and processing time.